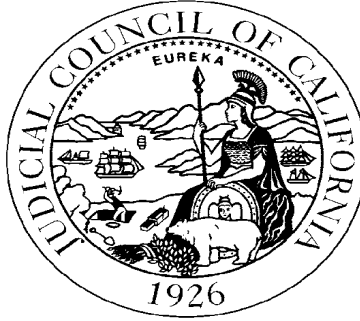


APPENDIX B

Regional Conference Agenda



ASSISTING SELF-REPRESENTED LITIGANTS
Bay Area Regional Conference

April 5-6, 2001
**Judicial Council Conference Center
San Francisco**

Sponsored by the
Judicial Council of California, Administrative Office of the Courts

Co-sponsored by the
State Bar of California and the Commission on Access to Justice

Funding provided by the
State Justice Institute and the Foundation of the State Bar of California

Thursday, April 5, 2001

- 8:00 – 10:00 a.m.** **Conference Registration and Continental Breakfast**
- 10:00 – 10:20 a.m.** **WELCOMING REMARKS**
Hon. Ronald L. Taylor
Judge of the Superior Court of Riverside County
Chief Justice Ronald M. George (via video)
California Supreme Court
Ron Albers
Member of the Board of Governors, State Bar of California
- 10:20 – 10:50 a.m.** **A REGIONAL PERSPECTIVE**
Hon. Donna Hitchens
Judge of the Superior Court of San Francisco
- 10:50 – 11:00 a.m.** **CONFERENCE OVERVIEW**
Ms. Bonnie Rose Hough
Senior Attorney, Administrative Office of the Courts
- 11:00 – 11:45** **GROUP EXERCISE FOR EACH COUNTY**
What resources are available? What resources are needed?
- 12:00 – 1:30 p.m.** **LUNCH (*Careme Room, Culinary Academy on Polk/Turk*)**
Mr. Richard Zorza
Consultant, Zorza Associations, New York, NY
Core Strategies for Pro Per Implementation
- 1:45 – 3:15 p.m.** **WORKSHOPS I**

UNBUNDLING OF LEGAL SERVICES

*****Training Room 1*****

Ms. M. Sue Talia, Attorney at Law

THE CHANGING ROLE OF COURT CLERKS & LAW LIBRARIANS

*****Training room 2*****

Ms. Inga McElyea, Assistant Court Executive Office
Superior Court of Riverside County

Ms. Pat Pfremmer, Law Librarian, Santa Cruz County Law Library

**HOW CAN JUDGES COMMUNICATE EFFECTIVELY WITH
SELF-REPRESENTED LITIGANTS?**

*****Hearing Room 9*****

Hon. Donna Hitchens
Judge of the Superior Court of San Francisco County
Hon. Alice Lytle
Judge of the Superior Court of Sacramento County
Hon. Norma Castellanos-Perez
Commissioner of the Superior Court of Tulare County
Deborah Chase
Family Law Facilitator, Superior Court of Alameda County

**PROVIDING GENERAL CIVIL AND SMALL CLAIMS SELF-HELP
SERVICES**

*****Training Room 3*****

Hon. Jack Komar
Judge of the Superior Court of Santa Clara County
Ms. Debra Hodges
Director of Special Project, Superior Court of Santa Clara County
Ms. Tina Rasnow *Access Center, Superior Court of Ventura*
Coordinator, Self-Help Legal County
Mr. Scott Reep, *Small Claims Advisor*
Superior Court of Contra Costa County

SELF-HELP WEBSITES

*****Sequoia Room – 3rd Fl, JCCC*****

Mr. Harry Jacobs, Consultant
Administrative Office of the Courts
Mr. Richard Zorza
Consultant, Zorza Associates, New York, New York

3:15 – 3:45 p.m. BREAK Resource Center Open

3:45 – 5:15 p.m. WORKSHOPS II

**ETHICAL ISSUES FOR ATTORNEYS WORKING WITH SELF-
REPRESENTED LITIGANTS**

*****Training Room 1*****

Mr. Robert Hawley
Deputy Executive Director, State Bar of California
Ms. Louise Bayles-Fightmaster
Family Law Facilitator, Superior Court of Sonoma County
Ms. Rita Mah
Family Law Facilitator, Superior Court of San Mateo County

HOW TO SECURE FUNDING FOR COURT-BASED SELF-HELP PROJECTS

*****Hearing Room 9*****

Ms. Bonnie Rose Hough

Senior Attorney, Administrative Office of the Courts

Ms. Mary Viviano

Special Assistant, State Bar of California

Mr. James Pfeiffer

Executive Director, Foundation of the State Bar of California

TECHNOLOGICAL RESOURCES TO ASSIST SELF-REPRESENTED LITIGANTS

*****Sequoia Room – 3rd Fl, JCCC*****

Mr. Robert Cohen

Executive Director, Orange County Legal Aid

Mr. Dale Wells

Family Law Facilitator, Superior Court of Riverside County

Mr. Mike Roddy

Court Executive Officer, Superior Court of Sacramento County

PROVIDING EFFECTIVE SERVICES TO NON-ENGLISH SPEAKING SELF-REPRESENTED LITIGANTS

*****Training Room 2*****

Hon. Ken Kawaichi

Judge of the Superior Court of Alameda County

Ms. Carmen Ramirez

Coordinator, Self-Help Legal Access Center

Superior Court of Ventura County

Ms. Irene Morales, Executive Director, Inland County Legal Services, Riverside

PROVIDING GUARDIANSHIP AND PROBATE SERVICES TO SELF-REPRESENTED LITIGANTS

*****Training Room 3*****

Ms. Christina Griffin

Attorney, Volunteer Legal Services Program, Alameda County Bar Association, Guardianship Clinic

Ms. Judith Gough

Volunteer Attorney, Volunteer Legal Services Program, Alameda County Bar Association, Guardianship Clinic

Ms. Tina Rasnow

Coordinator, Self-Help Legal Access Center, Superior Court of Ventura County

Ms. Joan Maredyth, Attorney and Former Director

Superior Court of Sacramento County Guardianship Clinic

5:15 – 7:15 p.m. RECEPTION – Resource Center Open *JCCC-3rd Floor*****

Friday, April 6, 2001

7:30 – 8:30 a.m. Continental Breakfast

8:30 – 10:00 a.m. WORKSHOPS III

PARTNERSHIPS WITH THE BAR AND LEGAL SERVICES AGENCIES

******Training Room 1******

Ms. Mary Viviano

Special Assistant, State Bar of California

Ms. Carmen Ramirez, Attorney

***Attorney, Self-Help Legal Access Center,
Superior Court of Ventura County***

Ms. Denise Gordon

Deputy Court Executive Officer, Superior Court of Sonoma County

MAKING THE COURTHOUSE MORE ACCESSIBLE

*****Hearing Room 9******

Ms. Florence Prushan

Assistant Court Executive Officer, Superior Court of Ventura County

Mr. Art Sims

Court Executive Officer, Superior Court of Alameda County

Mr. Ken Torre

Court Executive Officer, Superior Court of Contra Costa County

**EXPANDING FAMILY LAW SERVICES TO SELF-REPRESENTED
LITIGANTS**

******Sequoia Room – 3rd Fl, JCCC******

Hon. Joni Hiramoto

Judge of the Superior Court of Contra Costa County

Ms. Kristen Hoadley

Family Law Facilitator, Superior Court of San Francisco County

Ms. Andrea Agloro

Executive Director, Sonoma County Legal Aid Services

DEVELOPING RESOURCES FOR THE COURTROOM

******Training Room 2******

Hon. Mary Ann Grilli

Judge of the Superior Court of Santa Clara

Mr. Tom Surh
Family Law Facilitator, Superior Court of Alameda County
Ms. Christina Griffin, Attorney, Volunteer Legal Services
Program, Alameda County Bar Association, Guardianship Clinic

THE USE OF ADR AND SELF-REPRESENTED LITIGANTS

*****Training Room 3*****

Ms. Nancy Heischman
Mediator, Conflict Resolution Center of Santa Cruz County
Ms. Kathleen McKenna
Mediator, Multi-Option ADR Project, San Mateo County
Ms. Jill Sperber
Director, State Bar of California
Office of Mandatory Fee Arbitration
Mr. Phil Crawford
Deputy Court Executive for Family and Professional Court
Services, Superior Court of Contra Costa County
Ms. Heather Anderson
Attorney, Office of General Counsel, Administrative Office of the Courts

10:00 – 10:30 a.m. BREAK

10:30 – 11:45 a.m. BREAK-OUT GROUPS

- | | |
|-----------------------------------|--------------------------------|
| 1. Private Attorneys | 6. Domestic Violence Advocates |
| 2. Court Administrators | 7. Law Librarians |
| 3. Judicial Officers | 8. Small Claims Advisors |
| 4. Family Law Facilitators | 9. Mediators |
| 5. Legal Services Representatives | 10. Others |

12:00 – 1:30 p.m. **LUNCH – Ramada Plaza Hotel, Whitcomb Ballroom**
1231 Market Street/8th Street
Mr. Bryan Borys, Director of Organizational Development
and Education, Superior Court of Los Angeles County
EVALUATING SELF-HELP PROGRAMS

1:45 – 3:00 p.m. **COUNTY TEAM BREAK OUTS**
Who are our potential partners in the community?
What do we want to do in our community?
What concrete steps will we take when we go back
to our community?
How can we get the funds we need to make this program
happen?

3:00 – 3:15 p.m.

BREAK

3:15 – 4:00 p.m.

REPORT BACK FROM COUNTY TEAMS

4:00 – 4:05 p.m.

WRAP UP AND CHARGE TO ACTION

William C. Vickrey

Administrative Director of the Courts,

Administrative Office of the Courts

